

Chitranshu Mishra

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EDUCATION			
Degree/Qualification	Institution	CGPA/Percentage	Year
MBA (Expected April 2022)	Indian Institute of Technology, Kanpur	N/A	2020-Present
B.Tech. - ECE	IET, Lucknow	70.26%	2014-2018
HSC (12 th)	Maharishi Vidya Mandir, Barabanki(CBSE)	81.4%	2013
SSC (10 th)	St. Anthony's College, Barabanki(CBSE)	8.2	2011

WORK EXPERIENCE	
Tata Consultancy Services Ltd. Assistant Systems Engineer	Mumbai Nov 2018 – Sep 2020 ▪ 22 Months
<ul style="list-style-type: none">Worked for one of the largest Public Sector Bank of India in a client facing environmentProvided Software Application Support for a Java Application and monitored KPIs to find performance Issues and suggested improvements to development teamCoordinated with the Development team, Service Desk and Client to improve application performance, understand requirements and resolve application issuesManaged Day to Day activities and provided daily reports to the client of Application KPIs. Also, provided monthly reports to the client for GST- TDS calculation and reconciliation purposes and provided Service to Ad – hoc requestsDeveloped many automation scripts for my application to streamline day to day operations. Also, developed and maintained a monitoring portal for the application	

POSITION OF RESPONSIBILITY	
IIT Kanpur	<ul style="list-style-type: none">Media and Cultural Committee Coordinator for the MBA Program (2020-2022)

CERTIFICATIONS	
<ul style="list-style-type: none">ITIL Foundation Certificate in IT Service Management by PeopleCertMicrosoft Excel- Advanced Excel Formulas and Functions by Udemy	

ACADEMIC PROJECTS	
IIT Kanpur	<ul style="list-style-type: none">Analysis of Factors Affecting Medical Expenses for Smokers using Multiple Linear Regression in R
IET Lucknow	<ul style="list-style-type: none">Analysis, Simulation and Design of Low Loss High Power Microwave Components for use in high power communication equipment
RDSO, Lucknow	<ul style="list-style-type: none">Summer Training where we worked on various communication channels used in railways for communication and signaling Purpose

ACHIEVEMENTS	
Tata Consultancy Services	<ul style="list-style-type: none">Received 4 On the Spot Awards for my performance at my workplace.Received Certificate of Appreciation for Technical Excellence from my projectReceived ILP Kudos Award for Excellent performance during my Training program

OTHER INTERESTS AND HOBBIES	
<ul style="list-style-type: none">Teaching ▪ Music ▪ Video games	