Aayushi Panchal

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EDUCATION

Degree/Qualification	Institution	CGPA/Percentage	Year
MBA (Expected April 2024)	Indian Institute of Technology, Kanpur	-	2022 - Present
B.Tech. (Computer Science and Engineering)	Chandigarh Engineering College, CGC Landran, Punjab	8.42	2016 - 2020
HSC (12th)	MM International School, Mullana (CBSE)	85.40%	2016
SSC (10th)	MM International School, Mullana (CBSE)	9.80	2014

WORK EXPERIENCE

VMware Software India · Bengaluru
Associate Technical Support Engineer · January 2020 – July 2021 ▪ 18 Months

- Client-facing role of providing support using VMware products in fixing technical issues in a timely manner
- Assisted in isolating, diagnosing, reproducing, and fixing technical issues within strict deadlines
- Participated in product delivery strategy, product documentation, and discussion forums with customers
- Contributed to expert documents published in VMware Knowledge Base for reuse throughout the organization
- Trained in business-critical applications in a virtual infrastructure like VMware vSphere, VMWare ESXi

POSITION OF RESPONSIBILITY

IIT Kanpur	▪ Alumni and Corporate Relations Coordinator, MBA Program Batch 2022-24

ACADEMIC PROJECTS

Chandigarh Engineering College, CGC Landran	▪ Developed a plugin for a parser that would process log bundles corresponding to SR numbers and display the output of the plugin through UI ▪ Made the alpha version available to TSE's and worked on their given feedback about how more functionality could be added to make the UI more interactive and informative

OTHER INTERESTS AND HOBBIES

▪ Reading ▪ Meditating ▪ Journaling