



To,
M/S

Ref No: IIT/CRMP/BV/25.02.2016

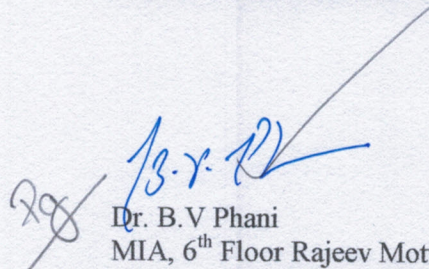
Sealed Bids are invited for building a customized comprehensive relationship management platform. The envelope must be inscribed with "**Quotation for comprehensive relationship management platform**"

SI.No.	Product name & Specifications:	Qty.
1.	<p>IITK requires a customizable software platform to maintain relationship information and generate reports in different format.</p> <ul style="list-style-type: none"> • Database shall store information of contact, academic details, job profile, achievements and awards, images and photographs, social media integration and details of lifetime interaction with IITK. • IITK shall need to generate and view reports on any combination of fields as specified from time to time. • Staff at IITK shall be able to upload, remove duplicate and update the database using CSV file. • Platform shall have the capacity to generate reports of upto 1,00,000 records. • Different level of administrative rights are required to maintain the database. • Sample database shall be made available for testing. • Auto classification of incoming and outgoing emails based on heuristics. • The application shall be completely open source without the use of any commercial components. • The application shall use advanced algorithms to predict the social profile of the constituents and validate the same with the actual profile from Facebook and LinkedIn. • The software shall be deployed at IITK internal servers. Provider need to provide complete codebase to IITK without any linkage to external site/ codebase. The coding standards etc. shall be made available so that the platform is extendable by any other party in future. • The platform shall be extendable and future scope of work may enhance the functionality as the new requirements are uncovered. • The bidder shall include a tentative estimate of about 180 days of custom work. • AMC quote separately for each year beyond the one year warranty support. • 24*7 support is required and may be quoted separately. 	1



Terms and Conditions:

1. All quotation must reach undersigned on or before **09th March 2016, 3.00 PM.**
2. The quotation should quote the product specification in the same order & sequence as the Tender document.
3. **Delivery period shall be 21 days from the receipt of the purchase order.** Extension of delivery period is not allowed.
4. Warranty:
 - a. The quotation shall cover warranty for 1 year from the installation date.
 - b. Beyond the warranty period the supplier should include the cost for two years annual maintenance contract from the manufacturer separately.
 - c. Warranty should be properly mentioned in your quotation.
 - d. Provide contact number/address for complaint, else quotes may be rejected.
5. The firms are requested to give detailed description and specification together with detailed drawings, printed leaflets and literature of the article quoted.
6. Payment Terms and Conditions:
 - All prices are to be for IIT Kanpur.
 - 90% against Delivery and a 10% balance after successful installation and initial testing. In case of foreign currency payment shall be through LC.
 - Maximum educational discount, if any should be offered.
 - Validity of quotation should be at least for 60 days.
 - Prices should include the installation and training cost.
7. The Rate offered should be free delivery to :
 - a. IIT Kanpur or
 - b. Ex-godown in case of firms situated outside Kanpur or
 - c. CIF, New Delhi or
 - d. If items are imported then the firms should quote the price on F.O.B. basis. For pickup by our worldwide transport provider.
8. Institute is exempted for payment of Excise Duty under notification No. 10/97 & partially @ 5.15% Custom Duty exemption certificate under notification 51/96 and road permit will be provided if applicable.
9. You may quote in US Dollars or any other foreign currency. The price quoted need to be Ex-works only the payment shall be made through LC In favor of the principal.
10. In case of firms situated outside India, the agency commission, if any, payable to the Indian agent shall be indicated
11. The right to reject all or any of the quotations and to split up the requirements or relax any or all of the above conditions without assigning any reason is reserved


Dr. B.V Phani
MIA, 6th Floor Rajeev Motwani Building, IIT Kanpur
Kanpur-208016
Phone: 0512-679-6668